

## **House Committee on County Affairs**

Kristene Blackstone, Assistant Commissioner, CPS July 21, 2016

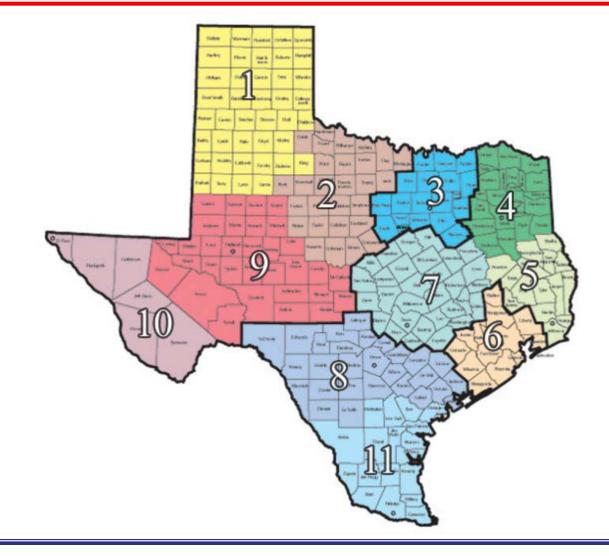
The mission of the Department of Family and Protective Services is to protect children, the elderly, and people with disabilities from abuse, neglect, and exploitation by involving clients, families, and communities.



- Local Resources
- Community Partnerships
- Foster Care and Foster Care Redesign
- Workforce Stabilization



# **CPS** Regions





Expenditure Category	Expenditure Amount
Day Care Payments	\$7,582,242
CPS Direct Delivery	44,054,419
CPS Program Support	1,513,293
Foster Care Payments (YTD)	39,180,946
Bosque County	15,230
Hamilton County	15,230



# **Community Partnerships**

- Child abuse and neglect is a public health issue that must be addressed at the community level. Community partnerships are critical to accomplishing DFPS's Mission.
  - Foster Parents
  - Foster Care Providers
  - Clinicians and Service Providers
  - Hospitals
  - CASA
  - Child Advocacy Centers
  - Local Mental Health Authorities
  - Superior HealthPlan
  - TJJD and Other State Agencies
  - Judiciary
  - Law Enforcement
  - Child Protection Advocates and Stakeholders



#### **Region 7 Child Placement**

Living Arrangement	Total Children	Total Placed Within Region	Total Placed Outside of Region	
DFPS Foster Homes	173	151	22	
Private CPA and Independent Homes	1,155	982	173	
GRO: Child Care Services Only	O: Child Care Services Only <b>77 40</b>		37	
Residential Treatment	209	81	128	
Emergency Shelter Services	61	34	27	
Other Foster Care	94	55	39	
Kinship	1,852	1558	294	
Adoptive Home	57	32	25	
Independent Living	6	5	1	
Other Subcare	59	37	22	
All Total Placements	3,743	2,975	768	



- Kinship Care is care provided to a child in DFPS conservatorship by relatives or fictive kin who live outside of the child's home. More than 40% of the children and youth in DFPS conservatorship reside in Kinship placements.
  - A Relative Caregiver is defined as a person who is related to the child by blood or adoption or marriage.
  - A Fictive Kin Caregiver is an individual who has a longstanding and significant relationship with a child or with the child's family.



- When a child can't live safely at home and no appropriate non-custodial parent, relative, or close family friend is willing to care for them, the court can give conservatorship to CPS.
- Foster care settings include:
  - Foster family homes
  - Foster group homes
  - Residential group care facilities
  - Facilities overseen by another state agency



- The foster care population has shifted. A greater percentage of children in care are requiring a higher level of services. The services may include:
  - Behavioral Health Services
  - Primary Medical Needs
  - o Intellectual or Development Disabilities
  - Other special needs such as autism, bipolar disorder, diabetes and serious behavioral issues.
  - Many children with high needs entering foster care are placed outside of their communities.



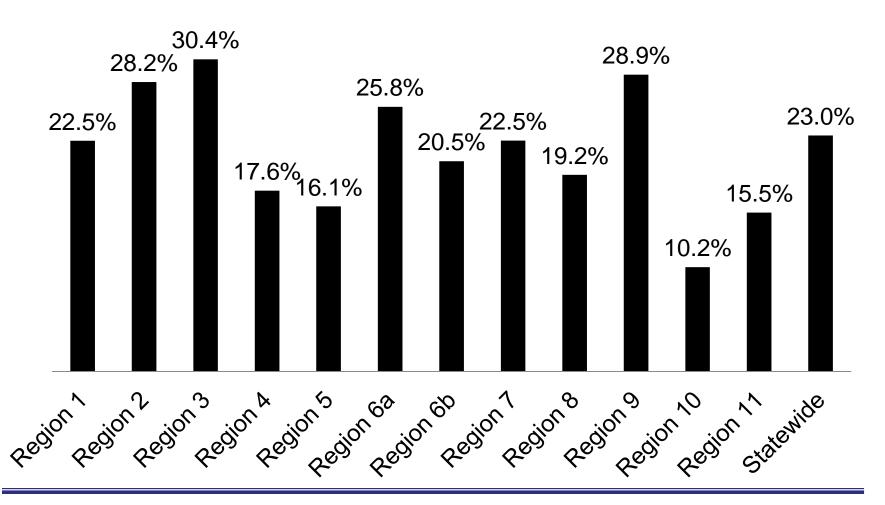
- Foster Care Redesign
- Child and Adolescent Needs and Strength (CANS) Assessment Tool
- Single Child's Plan of Service
- Performance-based Demonstration





## <u>Turnover</u>

■ CPS Turnover Data for 2nd Qtr FY16





#### Region 7 Staff Tenure

			2-				Average Staff
Tenure	099	1-1.99	2.99	3-4.99	5+	Total	Tenure
CVS	66	26	38	34	61	225	3.8
FBSS	14	8	10	9	18	59	5.0
INV	73	58	43	29	20	223	2.4
CVS Supervisor	0	0	3	7	26	36	9.6
FBSS Supervisor	0	0	0	0	8	8	12.0
INV Supervisor	0	1	2	6	17	26	7.6
						577	Total Regional Staff
						427	Total Staff w/ Less Than 5 Years
-						150	Total Staff with 5+ Years





## Solutions

- Reasons Caseworkers leave and what DFPS is doing about it:
  - Concerns about Working Conditions: Safety and Stress Levels
    - Office of Worker Safety
    - Caseworker Support Centers
    - Impact Modernization
  - 2. Better Pay and Benefits
    - Overtime Balance Pay Down
    - Locality Pay
    - Performance Based Merits
  - 3. Issues with Supervisors or People Supervised
    - Redesigned Training Model
    - Performance Evaluations
    - Cultural Shift



- Over the last 3 1/2 years we have made a number of changes to ensure the safety of our children, but challenges still exist.
- These challenges include meeting the higher needs of our children and addressing the stability of our workforce.
- As we continue CPS Transformation, we expect better outcomes for our children.